

Doc No./ Edit: F03-B12/02	Customers Survey Questionnaire		Za	Zarrin Shad Sepahan Company			
Sub code: 1	(Pov		wders)			(Private Equity)	
Date:							
customer's info; In order to have a better result & gain the accurate comments, please fill the requested data							
below:							
Name/Company Name:	Phone: Job Position:						
Scoring Guide:							
1 (It is very bad and must be changed)		4 (It's good)					
2 (It has low quality and needs to be changed)		5 (It's perfect & Satisfying)					
3 (It is better to be corrected)		1 2 2 4 5 D-4-21/-N					
Factors  1. How satisfied are you with the solubility of the		1	2	3	4	5	Detail(s)
powder?							
2. How satisfied are you with the granulation of the							
powder?							
3. How much does the amount of burnt powder particles							
provide your satisfaction?							
4. How much does the protein percentage in the powder							
satisfy you?							
5. How satisfied are you with the color of the powder?							
6. How much does the microbial load of the powder							
satisfy you?							
7. How happy are you with the way of the business unit							
treatments?							
8. Are you satisfied with the follow-up of the quality unit							
after the complaint?							
9. How do you evaluate the product of this company compared to other partner companies?							
10. How do you evaluate the price of our company's							
products compared to other partner companies?							
11. Are you satisfied with the company's after-sales							
service?							
							.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
12. To what extent are you happy with the speed of							
sending your order?							
Please write the other factors with your grades that are effective in getting your satisfaction and not mentioned in							
our form:							
Dear customer, how can we make you a permanent customer for our company? Please write your ideas and							
comments.							
What do you think about the best strengths and weaknesses of our company?							
what do you think about the best strength	s and weardlesse.	2 OI OL	n com	parry :			